



CHARLES B. WANG
COMMUNITY HEALTH CENTER
王嘉廉社區醫療中心

2019 Annual Report



A Message from the Board Chairperson and CEO



Victor Lee
Board Chairperson



Kaushal Challa
Chief Executive Officer

Dear Friends,

Access to affordable and high-quality health care is essential for our communities to thrive. For nearly 50 years, Charles B. Wang Community Health Center (CBWCHC) has been committed to this vision for all people, regardless of their ability to pay, the language they speak, or their immigration history.

This Annual Report commemorates the impact of CBWCHC in 2019. Yet, as we write this report in 2020, we are in the midst of one of the worst public health crises in our history, the Covid-19 pandemic. This pandemic has exacted a steep toll in our city, especially on the most vulnerable.

While 2019 seems like a distant memory during this challenging time, commemorating it brings into focus our impact in the community and our reason for being. In 2019 we served over 62,000 patients through over 300,000 individual patient encounters. The majority of these patients were low-income and best served in a language other than English. We were nationally recognized for the quality of our care, with leading performance in preventing and managing chronic diseases and addressing mental health needs.

Our successes in 2019 and prior have also made us resilient and better able to weather this current storm. We are proud to have stayed open during the worst parts of the crisis, adapting quickly to be part of the public health response. Our frontline teams have launched telehealth services, reconfigured space to keep staff and patients safe, implemented rigorous infection control, and offered testing and education in the community.

2019 also marked significant progress in the construction of a brand new health care site in Flushing, Queens, nicknamed the "Healthview" project. This new location will allow us to amplify our impact by serving more patients in one of the most diverse zip codes in the country.

Finally, 2019 marked a bittersweet transition for us. It was the last year of service of Jane T. Eng, Esq., who retired after decades of leadership. We are grateful for her stewardship and look forward to honoring her at the 2021 gala hosted by the Chinatown Health Clinic Foundation.

Since our very first Chinatown Health Fair in 1971, we have been defined by our steadfast commitment to compassionate care for vulnerable populations. It is an honor to provide quality and affordable health care to thousands each year. But nothing we do would be possible without the dedication of our providers, staff, partners, and donors—day after day and year after year. We are deeply grateful for your support.

We serve everyone

We are a federally qualified health center offering comprehensive primary care services to all, regardless of their ability to pay, their language, or their immigration history.

We are your "medical home"

We offer comprehensive primary care as well as social services under one roof. We treat patients of all ages. We emphasize wellness and preventative care in all our core services: Internal Medicine, Pediatrics, OB/GYN, Dental care, and Mental Health. In addition, our social work and health education departments support patients and the community.

We are recognized nationally as a quality leader

We were named National Quality Leader for the fifth consecutive year by the Health Resources & Services Administration (HRSA). 2019 marks the Health Center's second year as the sole community health center recipient in New York State.

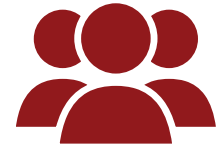


In addition, we have been recognized through quality incentive awards by many major health plans, including: Affinity Health Plan, Fidelis Care New York, Healthfirst, UnitedHealthcare Community Plan, and WellCare Health Plans.





62,000 Total patients served



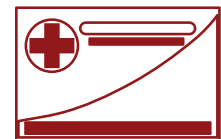
300,000 Total visits

**81% Patients best served
in language other
than English**



**84% Patients with income
at or below 200%
of poverty**

**13% Patients without
health insurance**



Consider making another tax-deductible donation this year to support our programs by visiting our online donation page www.cbwchc.org/donation.asp or mail us a check.

Checks should be made to
Charles B. Wang Community Health Center

268 Canal Street, 6th Floor, New York, NY 10013



Kevin Li, Clinical Affairs Associate for the Pediatrics Department, reading to children at the 'Get Into Reading' event.

"I am very impressed with the amazing staff and services at the Charles B. Wang Community Health Center; everyone is nice and informative. They even provide options if you don't have insurance or can't afford your co-pay! It's been great to have health care professionals who are genuine and effective at their work."

– Mr. N, Patient

"I am a transgender. The Health Center doctors and staff are very respectful of my gender identity. In fact, my doctor didn't bat an eye and cared a lot about my individual worries, needs, and experiences. He wanted to help and find the right solution for my concerns."

– Ms. J, Patient

"English is not my first language nor do I understand it very well. But every time I came to see a doctor at the Health Center, there were interpreters to help me throughout my appointment. Ms. Carol Kong helped translate [information] carefully and comprehensively. Her attitude is the kindest—she is the best, friendliest, and most caring to patients."

– Ms. T, Patient

"My son has autism, so he needs lots of help. His doctor and her team were very patient and provided us with many resources to help with my son's behavioral modification. Thank you to all the Health Center staff."

– Mrs. Li, Mother of patient

Revenue

Patient services	\$48,575,403
Federal grants	5,259,260
Contract services	3,514,277
Foundation grants, pledges and contributions	13,025,124
Donated vaccines and services	1,844,024
Other	6,133,141

Total Revenue

\$78,351,229

Expenses

Program services	\$57,806,744
General and administrative	10,041,239

Total Expenses

\$67,847,983

Increase in net assets

\$ 10,503,246



2019 Project Asian Health Education and Development (AHEAD) cohort.

埠社區的影響

Dr. Chun K. Yip presenting at the 2019 North American Chinatown Smoke Free Day (NACSFD).

統計



NAC
SMOKE
FREE
DAY



北美華埠
戒煙日

Sponsored By FCMS Foundation.



An activity of FCMS

Chinatown Health Clinic Foundation
Dormitory Authority of the State of New York
FCMS Foundation
New York City Department for the Aging
New York City Economic Development Corporation
New York City Department of Health and Mental Hygiene
New York State Department of Health
New York State Office of Temporary and Disability Assistance
NYU Hospitals Center
Public Health Solutions
Robin Hood Foundation
Sheltering Arms Children and Family Services
SOMOS DSRIP
Susan G. Komen Greater New York City

Charles B. Wang Community Health Center was awarded the 2019 National Quality Leader for the fifth consecutive year by the Health Resources & Services Administration (HRSA) during a press conference in Chinatown.

(L-R) Perry Pong, MD, Executive Vice President & Chief Medical Officer, CBWCHC; Dr. Anthony Ferreri, Regional Director, HHS Region 2; The Hon. Yuh-Line Niou, New York State Assembly Member, 65th District; Jane T. Eng, Esq., President & CEO (retired), CBWCHC; Cheryl Donald, Regional Administrator, HRSA Region 2; The Hon. Brian Kavanagh, New York State Senator, 26th District.



Donors List

Platinum (\$50,000 and above)

Charles B. Wang International Foundation
Hu & Chang Fund
The Lam Family Foundation
Savio & Emily Woo

Diamond (\$25,000 to \$49,999)

Chu Family Foundation
Victor Lee

Jade (\$10,000 to \$24,999)

Patricia W. Cheung
Fanny Ho
Wonton Food
Tsu Ming Wu

Ruby (\$5,000 to \$9,999)

Affinity Health Plan
Ken Chin, Esq. & Lisa S. Lim, Esq.
EmblemHealth
Empire BlueCross BlueShield HealthPlus
Sandra Leung
Main Street Radiology
Owh Kian Ong

Sapphire (\$2,500 to \$4,999)

Mohammad Al-Okar
Lifen Chang
TD Bank
UnitedHealthcare

Supporters (\$500 to \$2,499)

The Allure Group
BNY Mellon Community Partnership
The Commonwealth Fund
CP Advanced Imaging
Dr. Angela Chan & Dr. Benjamin Peng
Siu Chan-Liu
Norman Chan
Steve & Teresa Chan
John Chen
Dr. Donna Cheng
Dr. David & Dr. Lilian Chiu
Eunice Chong
Dr. Christopher Chow
Dr. Leslie Chuang
EcolSciences

Supporters (\$500 to \$2,499)

Fidelis Care of New York
Flushing Bank
Dr. Olivia Ghaw
Christopher Gultiano
Harold L. Lee & Sons
Sandra Lee-Kawano
Philip Haymon
Healthfirst
Heart to Heart Home Care Agency
Human Care
J & K Pi Family Foundation
Jeanne Lee Jackson
Thomas Jensen
Chuck Jung
Lai Lan
Kevin Lau
Irene Law
Julia Lee
Dr. Robert E. Lee
Shaw Li
Jiming Liang
Dr. Deborah & Cho Liang Lin
Shenchuan & Sue-Ing Lin
Patrick & Emily Lo
Ming Lu
MetroPlus Health Plan
King & Helen Moy
New York Business Development Corporation Foundation
New York Chinese American Bankers Association
Dr. Ming Jack Po
Michael Schneeweiss
Senior Whole Health
Mary and Siu Po Sit
Ka Luk Tai
Pauline Tse
Pat Wang
Charles S. Warren
William Penn Foundation
John Wong
Dr. Chuen Lau Yee
Yellow River Foundation
Peter Yu
Xiulian Chu Yu

We have made every effort to provide a complete and accurate list of our valued supporters. If there is an omission, please call (212) 379-6988, so we may update our records.

Board of Directors

as of August 2020

Victor Lee
Chairperson

Jiming Liang
Vice Chairperson

Irene Chu
Treasurer

Sophia Tsao
Secretary

Stephanie Cheng
Ken Chin, Esq.
Philip Chong, Jr.
Leslie Chuang, MD
Yvonne Ghaw
Timothy Hsu
Jeanne Lee Jackson
Marie Lam
Owh Kian Ong
Pauline Tse
Emily Woo

Executive Staff

Kaushal Challa
Chief Executive Officer

Betty K. Cheng, LCSW
*Executive Vice President &
Chief Operating Officer*

Perry Pong, MD
*Executive Vice President &
Chief Medical Officer*

Lynn D. Sherman, MBA
*Executive Vice President, Finance,
IT, Capital Projects & HR*

De Young Chan, CMA
Chief Financial Officer

Kenneth Shieh, MPH, MBA
Chief Strategy Officer

Senior Staff

Loretta Au, MD, MPH
Chief of Pediatrics, Manhattan

Shimin Cao, MD
Chief of Internal Medicine, Queens

Alison Chan, DDS, MPH
Dental Director

Yuen Shan (Manna) Chan, LCSW
Director of Social Work

JianPing Chen, MD, Ph.D
Director of Mental Health

Steven P. Ellis, MHA
Director of Capital Projects

Naumi Feldman, DrPH
Director of Research and Evaluation

Allan Ho, MD
Chief of Obstetrics and Gynecology

Hyoseong Nuna Kim, MD
Medical Director

Catherine Lee, MD
Chief of Internal Medicine, Manhattan

Holly Mee Yee Lee, FNP
Clinical Director

Heidi Lee-Chen
Site Administrator, Queens

Praveen Medabalmi, MPH
Director of Clinical Informatics

Ady Shmuel Oster, MD, MBA
Director of Medical Affairs

Sumana Rao, RN, MBA
Clinical Director

Esther Han Silver, PHR
Director of Human Resources

Ka Yan (Grace) Wong
Site Administrator, Queens

Maggie Wong, MPA
*Director of Marketing &
Community Relations*

Samuel Chung-Shing Wong, MD
*Chief of Obstetrics & Gynecology,
Queens*

Margaret L Wou, MD
Chief of Pediatrics, Queens

Yan Qing (Jenny) Wu, MBA
Site Administrator, Manhattan

Kai Yeung, MBA
Director of Information Technology

Yajie Zhu, EdD MA MCHES CLC
Director of Health Education

Quality Health Care Closer to Home

We provide services at convenient locations in Manhattan and Queens to take care of your medical needs

Manhattan

268 Canal Street, New York, NY 10013

Internal Medicine (212) 379-6998

Obstetrics & Gynecology (OB/GYN) (212) 966-0228

Mental Health (212) 941-2213

125 Walker Street, 2/F, New York, NY 10013

Pediatrics (212) 226-3888

Dental (212) 226-9339

Teen Resource Center (TRC) (212) 226-2044

Queens

136-26 37th Avenue, Flushing, NY 11354

Internal Medicine (718) 886-1200

Obstetrics & Gynecology (OB/GYN) (718) 886-1287

Pediatrics (718) 886-1222

Mental Health (212) 941-2213

137-43 45th Avenue, Flushing, NY 11355

Internal Medicine, Pediatrics, and Gynecology (929) 362-3006

Mental Health (212) 941-2213

Other Services

Social Work Services

Manhattan (212) 226-1661

Queens (718) 886-1212

Health Insurance Enrollment

Manhattan (212) 226-8339

Queens (718) 886-7355

Health Education Department

(212) 966-0461



www.cbwchc.org



CHARLES B. WANG
COMMUNITY HEALTH CENTER
王嘉廉社區醫療中心

